

Report of Grievance cell for the year 2021-2022.

Though the classes are by online mode the Grievance redressal committee met on 27/8/2022 to discuss the action plan for the year 21-22. Decision was taken to display the details of the committee members with contact information on the college notice board and outside grievance cell office room. Decided to continue the three tier grievance redressal mechanism. The class level grievances will be handled by the class leaders, the departmental by the senior teachers of the department and the College level by the grievance committee.

The two major grievances received from students during this academic year are the lack of commencement of college bus facility and that the hostel authorities are not giving strict instructions to wear masks in common places of the hostel. Meeting held on 15/11/2022, decided to do a survey among students through google form to get the number of the students through specific routes. Survey results were negative as the number of students in need of bus service was too low that the college can't afford the drivers fee and fuel charges. Hence the idea of starting the bus for this academic year dropped. The second issue was communicated to the principal and the principal instructed the hostel warden to follow strictly the covid protocol in the hostel.