

## GRIEVANCE REDRESSAL CELL REPORT 2014-15

Sl. No	Grievances	Redressal	Average Time Taken for Redressal in Number of Days
1	Rescheduling Time Table	Made the grievance to Governing bodies consideration	7
2	More food items to be included in canteen menu	Asked the canteen committee to take consideration	4
3	College bus	Started a contract bus and was found to be a failure.	10
4	Incubation centre.	Started incubation centre. The students are getting trained in various cultural forms.	7
5	FM Radio for students	Studying the matter of FM radio	5
6	Slab to be put in the walking area outside the college.	Put the slab in the area with the help of Guruvloor Municipality.	5
7	Vehicle shed area is not sufficient to accommodate all vehicles.	Send the matter to the governing body for consideration	10

### GRIEVANCE REDRESSAL CELL COMMITTEE

Dr. Lali Thomas Kotturan

Vice Principal

## GRIEVANCE REDRESSAL CELL REPORT 2015-16

Sl. No:	Grievances	Redressal	Average Time Taken for Redressal in Number of Days
1.	Line Bus is not stopping in the College bus stop	Faculty intervened and helped students to board the bus	2
2.	Lack of sufficient number of fans in the class room	Informed principal and took necessary arrangements	5
3.	No sufficient place	Informed principal and the	2

	for Proper disposal of waste	college provided separate bins for degradable and non - degradable wastes	
4.	Financial problems	Help from faculty, Department and Peer group	5
5.	Family and Health issues	Discussed with the students and suggested necessary remedies	3
6.	Lack of Proper seating arrangement in Classroom and lab	Informed Principal and sufficient benches were provided	2
7.	. Announcements are not clearly heard in all class rooms	Reported to Bursar for taking necessary repair works.	4
8.	More books and journals are to be included in the library for the newly introduced post graduate courses	The matter was reported to the governing body through the principal. Decision was taken to add more reference books and journals every year systematically to make the library competent.	7
9.	Laboratory facilities to be increased for the newly introduced self financing post graduate courses	The matter was reported to the governing body through the Principal. Decision was taken to buy sufficient chemicals and lab equipments	10

### **GRIEVENCE REDRESSAL CELL COMMITTEE**

Dr. Lali Thomas Kotturan

Dr. Sreeranjini K

Ms. Esther Mani

Ms. Rose Paul

Mr. Jestin James

Ms. Linta Varghese

Vice Principal

Ms. Mercy Anto

Ms. Jisha Sebastian

## GRIEVANCE REDRESSAL CELL REPORT 2016-17

<b>Sl. No:</b>	<b>Grievances</b>	<b>Redressal</b>	<b>Average Time Taken for Redressal in Number of Days</b>
1.	Though faculty intervened and helped students to board the bus the problem is still continuing	The College solved the problem with Police help	2
2.	Financial problems for some students for study tour and for buying text books	Help from faculty, Department and Peer group provided	3
3.	Woman related health Issues, pregnancy etc	Discussed with the students and suggested necessary remedies	2
4.	Lack of Proper seating arrangement in newly renovated Classroom	Reported to Bursar and construction of new academic block started	12

### GRIEVANCE REDRESSAL CELL COMMITTEE

Dr. Nirmala

Vice Principal

Manager

Sr. Shirley Thattil

Dr. Sreeranjini K

Ms. Princy K F

Ms. Jessy E J

## GRIEVANCE REDRESSAL CELL REPORT 2017-18

Sl.No	Grievances	Redressal	Average Time Taken for Redressal in Number of Days
1.	Line Bus not stopping in the College bus stop	The college asked the help of Police in severe situations	2
2.	Financial problems for some students for study tour and for buying text books	Help from faculty, Department and Peer group provided	3
3.	Family and Health Issues	Consulted during the tutorial hours and suggested necessary remedies	4
4.	Lack of Proper seating arrangement in newly renovated Classroom	Construction of new academic block started	12
5.	Photostat facility is not adequate	Reported to Bursar for additional Photostat facilities	5

### GRIEVANCE REDRESSAL CELL COMMITTEE

Dr. Sreeranjini

Vice Principal

Manager

Ms. Swapna Johny

Dr. Philo Jeas

Dr. Annam Sini

Ms. Silpa Anand

Ms. Rose Paul

Mr. Don

Ms. Princy K F

Ms. Jessy E J

DYSP Guruvayoor

Municipal Chairman

PTA Vice President

## GRIEVANCE REDRESSAL CELL REPORT 2018-19

<b>Sl. No.</b>	<b>Grievances received</b>	<b>Redressal</b>	<b>Average Time Taken for Redressal in Number of Days</b>
1	Need a map of number of classrooms, it will help during examination	Committee decided to place a map to meet the above grievance	3
2	More career guidance classes and Placement opportunities needed.	More career guidance classes and placement programmes were organized in the campus and made students attend such programmes outside campus too.	7
3	Separate classrooms for different year students.	Authorities are trying to make possible arrangements. This is the system followed in all colleges, that is, same class room for I and II year UG students per programme	5
4	Provide fan in the classroom	Management has considered it and solved the problem	2
5	Allow library hour and Library facilities needed at any time	Needed action is taken with the help of librarian	3
6	Change uniform. Change uniform colour and code	But majority of students support uniform system and hence forth management stick on to present uniform system	2
7	Practical classes should be more than theory classes.	We cannot change the time table schedule given by university. Classes and practical are conducted as per instructions of university and UGC.	2
8	Reschedule the college time from 9:30 am to 3:30 pm.	This is also not possible since we are sticking on to UGC rules.	2

## **GRIEVENCE REDRESSAL CELL COMMITTEE**

Ms. Swapna Johny

Sr. Shirley Thattil

Mr. Arun Thomas

Ms. Hridya K.S

Ms. Sibi O.S